



OHIMA Affiliate

Ohio Health Information Management Association

## FAQs – OHIMA Online Education

**\*Do NOT use Internet Explorer and avoid VPNs when viewing webinars and online courses. Internet Explorer and VPNs cause issues with your CEUs getting automatically applied to your profile after completing your session. Use another browser such as Chrome, Firefox, etc. and disconnect from your work VPN before viewing.**

**I cannot access the online education content and/or my video will not play.**

\*If you are unable to access content, look in the upper right-hand corner of that screen. It should say MY ACCOUNT if you are logged in. If it says LOG IN, you are not logged into the Learning Management System and must do so in order to access the webinar/course. Click LOG IN to log yourself in and try accessing it again.



HOME COURSE LIST OHIMA HOMEPAGE



LOGIN



### DRGs All Over Again

**Description:** HCCs are very similar to DRGs. Dr. Husty will share real audit findings and suggest solutions that are learned from dealing with DRGs. Because of the high error rates, the best solution is for continuous auditing and feedback to the practitioner. The HCC audit is the key.

## Why does it say “register” when I already registered?

If you have already registered for this webinar or course, you do **not** need to register again. Simply click the content link (“Listen to Webinar”) located under the registration link to access the handouts and watch the video.

Click [here](#) to register for this webinar!

**Cost: \$25**  
**1 AHIMA CEU / 1 AAPC CEU**  
**Domain: Data Structure, Content and Information Governance**

Content	01:00:00 ↑
<a href="#">Listen to Webinar</a>	01:00:00

## I logged in but where do I find my course?

After logging in, it may take you back to the main screen of the Learning Management System. If so, click on “Show all Courses” and search for your course in the search box.

[SHOW ALL COURSES](#)

[SEE COURSES YOU OWN](#)

spinal fusion

[SEARCH](#)

TECHNOLOGY

## Where is my CEU Certificate?

OHIMA does not provide paper CEU certificates since everything is now online. AHIMA does not require paper CEU certificates – only “documentation” in case you are audited. You can view/print a report of your earned CEUs by visiting your profile on the OHIMA website: [www.ohima.org](http://www.ohima.org). Click “My CEUs” under the *Members* menu. After logging in, you can export or print a PDF report of the CEUs you’ve earned with OHIMA since January 2020. If you wish, filter by AHIMA or AAPC (on the left) or it will display a total of both the AHIMA and AAPC hours.

\*Your CEUs will remain in your OHIMA profile for your reference indefinitely.



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My CEUs

Join us on Friday, October 9th for from your home or office! This virtual E&M Changes, Respiratory Condit extended through the registration. **Annual\*\* Coding Seminar via lives CD-10-CM/PCS Code Update Bird Registration Rates have academic of October 7th!**

**LEARN MORE**

### Continuing Education Tracking

Hours total: 29  
Event / Session total: 20

EXPORT PDF

Filter Credits

APPLY FILTERS

RESET FILTERS

Date Range

Choose a start date

To

Date Range	9/30/2020 - 9/30/2020
Event / Session	OHIMA Coding Seminar 2020
Hours	6
Category	AHIMA
Added By	Admin
Location	Online
Instructor	
Expiration	
Description	

## **I am missing CEUs in my profile after listening to the content in full.**

Did you watch the video using Internet Explorer or a VPN? Did you watch at least 90% of the video? Any of these will prevent your CEUs from automatically applying to your OHIMA profile. If this is the case, please email [support@ohima.org](mailto:support@ohima.org) for further direction.

## **I am trying to access CEUs, but it keeps saying “loading”.**

Avoid using Internet Explorer as it is incompatible with our Learning Management System. Try viewing your CEUs via a browser such as Google Chrome, Firefox, etc. If your computer continues to say “loading”, try your phone.

## **Where is the code for AAPC CEUs?**

AAPC accepts AHIMA CEUs on a 1:1 basis. For example, if you earned 6 AHIMA CEUs at the OHIMA Coding Seminar, it qualifies for 6 AAPC CEUs as well. There is no need to enter a special code with your CEUs on the AAPC website.

## **Why are my OHIMA CEUs not appearing in my CEU Center on the AHIMA website?**

The OHIMA website is not connected to AHIMA’s CEU Center. Therefore, you need to manually enter OHIMA CEUs in your AHIMA CEU Center. Enter the entire event as one entry (for example: “OHIMA 2020 Virtual Conference” and the TOTAL number of CEUs you earned). Then, you can reference the detail on OHIMA’s website if needed.

## **How long do I have to finish my courses/webinars?**

Online courses and webinars will remain available for viewing for at least 6 months after purchase.